



Charleston County Public Library Board of Trustees Agenda

5:15 p.m., January 24, 2017 | Auditorium, Dorchester Regional Library, North Charleston

- 5:15 p.m. **1. Welcome and Freedom of Information**..... Andy Brack
- 5:16 p.m. **2. Board comment & Welcome** Andy Brack
- 5:19 p.m. **3. Public comment**..... Andy Brack
- 5:22 p.m. **4. Deletions and additions to the agenda**
- 5:23 p.m. **5. Minutes (11/29/16)** Andy Brack
- 5:28 p.m. **6. Friends of the Library update** Brittany Mathis
- 5:33 p.m. **7. Capital plan update** Toni Pattison & Janette Alexander
- 6:13 p.m. **8. Collection Development**.....Laura Jamison
- 6:25 p.m. **9. Library reports**
 - a. 2018-2019 Proposed Budget.....Nicolle Davies/Susan Strunk
- 6:35 p.m. **10. Committee Reports**
 - a. Finance Susan Strunk
 - b. Foundation Steven Clem
 - c. Nominations Peggy Reider
 - d. Future.....Maya Hollinshead/Brian Norris
 - e. Building Projects Ed Fava/Pete McKellar
- 6:44 p.m. **12. Adjournment**

Board service

- Term ends Dec. 2017: Hollinshead, Norris, Reider, Strunk
- Term ends Dec. 2018: Clem, Fava, McKellar
- Term ends Dec. 2020: Brack, Strother, Crosby, Nesbitt



Board of Trustees Meeting Minutes
November 29, 2016

The Charleston County Library Board of Trustees met for a regular meeting on Tuesday, November 29, 2016, at 5:15pm in the auditorium of the Johns Island Regional Library located at 3531 Maybank Highway, Johns Island SC.

Board members present were Mr. Brack, Mr. Fava, Ms. Segal, Mr. McKellar, Mr. Norris, Mr. Strother, Mr. Clem, Ms. Reider, Ms. Hollinshead, and Ms. Manigault. Ms. Strunk was absent. Staff members present were Nicolle Davies, Cynthia Bledsoe, Perry Litchfield, Toni Pattison, and Heather Kiessling. Also present were Brittany Mathis, representing the Friends of the Library, and Janette Alexander, Bryan Whitley and Walt Smalls of Charleston County.

Mr. Brack called the meeting to order and confirmed that the media had been informed of the meeting and its agenda according to the Freedom of Information Act.

Public Comment

There was no public comment.

Board Comment

Mr. Fava suggested that the board meetings in 2017 be adjusted to accommodate the darker evening hours. Mr. Brack said they are looking into perhaps changing the time.

Ms. Manigault expressed her gratitude for serving on the board. Ms. Segal also thanked everyone for the opportunity to serve on the board. She said that she is planning to start a library foundation to augment the budget for the library.

Mr. Brack thanked both Ms. Manigault and Ms. Segal for their service. He also mentioned that there will be four slots open for the next term period, and both he and Mr. Strother plan to reapply. The slots will open before Dec. 1 and will be voted on by the county council on Dec. 15.

Mr. Brack also thanked Ms. Bledsoe for her time as interim director and mentioned the gift the board gave her.

Deletions and Additions to the Agenda

There were no deletions or additions to the agenda.

Review of Minutes

The minutes were approved as written. Mr. Clem abstained from the vote because he was not present at the previous meeting.

Friends of the Library Update

Brittany Mathis gave an overview of the Friends annual meeting held in November. She passed out the Friends annual report. She said that they elected four new board members for 2017. Ms. Mathis went over the strategic plan and budget for 2017, saying that the Friends' commitment to the library remains at \$100,000. She will also be sending out the annual campaign letter soon. She reminded the board that the Friends holiday book sale is on Dec. 2-3 at the Mount Pleasant library and invited the board to the members-only event on Dec. 1.

Ms. Mathis also announced the 2017 book sale dates and announced that one of their long-time volunteers, Clara Mae Neuman, passed away last week.

Capital Plan Update

Toni Pattison and Janette Alexander provided the capital plan update. Ms. Pattison went over the opening day collection status for the new libraries and the status of the RFID/AMH progress. She said that the RFID/AMH consultant will be coming to the library in December to go over more items.

Ms. Pattison also said that project signs will be installed at various sites (Mt. Pleasant, James Island, St. Paul's, and the support building) within the next week. The Mount Pleasant sign will be the first to go up on Dec. 7 at 11:00am. A press release will be released later this week.

Ms. Pattison went over the progress of each new location; she explained that the support services building is scheduled for a summer 2018 completion.

Mr. Fava asked if there were any flood issues with the support service building; there are none.

Ms. Pattison went over details for West Ashley and Cooper River/Pinehaven. She explained the two demolition phases tentatively scheduled and said that the Cooper River site will be in a complex-like system with a county social services building, all designed by one architect.

Mr. Strother asked for clarification of the social services building. Walt Smalls gave some more details of the services that will be provided at the social services building. Mr. Smalls explained that the library will be designed alongside the social services building and that the RFP for the architect, hopefully to be released in January, will propose a complete plan for that site.

The board discussed the progress of the Cooper River site; they expressed that they have not been pleased with the delays in progress of construction, that they would prefer the library to be a separate building from the social services hub, and that they would like the existing Cooper River library to remain open until the new one is built. Mr. Fava also mentioned that he wants to ensure that the money designated for the libraries is spent on the library rather than the social services building.

Ms. Pattison went over the designs for St. Paul's and James Island and explained that they are reviewing schematic designs and floor plans for those sites.

Ms. Pattison also explained that the Mount Pleasant site is moving along quickly and that they have been provided with a design package that they are reviewing. It is still on schedule to break ground in Summer 2017. Ms. Alexander said that the site plan has been worked on several times and explained the various easements needed. She also said that a town hall is planned near the St. Paul's library site.

The board discussed the necessity of raising the land for the St. Paul's site and the position of the library and the new town hall.

Mr. Fava asked if the library needs to wait for the town to move forward on the town hall. Mr. Smalls said that it does not.

Mr. Rick Ott of MB Kahn said that whether or not the library or the town hall is at the front of the land, a separate entrance is a good idea. He said that getting bogged down in conversations about the location of the library and town hall will only delay the construction process.

Ms. Pattison explained that the Mount Pleasant schematics will allow security gates to be lowered over certain parts of the library but that the meeting space will be accessible even when the library is closed. Ms. Pattison also went over the site plan for the Mt. Pleasant branch, including the planned entries and exits for the parking lot. Ms. Segal mentioned that there may be student drivers from the high school across the street and wanted to make sure that was taken into consideration while planning.

Ms. Pattison went over the elevations for the Mount Pleasant site and pointed out the two planned outdoor spaces for adults and children as well as the two after-hours book drop locations. Mr. Smalls said that they have a guaranteed maximum price and that will ensure that there is enough money for all the libraries.

Ms. Alexander passed out a handout for the project update. She explained all of the expenditures through October 2016, the total of which came to \$2,465,943.30. The handout also included schedules for all of the site projects and she stressed that the Mount Pleasant branch is coming along the fastest.

Mr. Brack, Mr. Fava, and Mr. Clem expressed their concerns that not enough progress has been made on the projects and that the money that was voted for two years ago is only going to be worth less as inflation rises.

Library Reports

a. Director's Report

Ms. Davies asked for any questions about her written report and briefly went over the FLSA changes.

Library Staff Programming: Star Wars

Andria Amaral and Kim Bowlin gave a presentation of YA programming and Star Wars Reads Day. Ms. Amaral gave some background on herself and the YA department. She explained that historically there has been a gap between the children's and adult sections of libraries in terms of programming. She said that the library serves as a safe space for teens that builds a foundation for them that they can fall back on when they are older. She went over different programs they have for teens, such as Teen Advisory Board, Book Camp, YALL Fest, outreach programs, and after-hours events.

Ms. Bowlin and Ms. Amaral presented on the Star Wars Reads Day that was put on in October. They showed various pictures of the event. Ms. Amaral said that her favorite thing about Star Wars Reads day is how it brings the library departments together as well as people of all ages. Ms. Bowlin said that over 1500 people participated in this year's event.

Committee Reports

a. Finance

Mr. Fava said that Ms. Strunk is out, but that the library ended the first quarter with no deficiencies and that there were no issues.

b. Foundation

Mr. Clem said that the Foundation Committee has met with the Community Foundation and that they will be sitting down with Ms. Davies to discuss further. He said that they have been talking to Paula Ellis about the possibility of her consulting for the library, but they are also looking at talking to other consultants as well. He hopes that they will have compiled a good amount of information by the strategic meeting in January.

Mr. Fava confirmed that the funds for that consultant will come out of a special projects fund. He said that he would like the library foundation to provide library support for special items and projects.

- c. Nominations
Ms. Reider said that the applications close on Dec. 15 for new board members. Mr. Brack said that the application is online.
- d. Future
Ms. Hollinshead said that she read an article of a library that allowed patrons to check out books after hours and talked a little about it.
- e. Building
Mr. Fava said that the building committee has met with Nicolle and that the board is up to speed on everything after the presentation by Ms. Pattison and Ms. Alexander.

Recognition of Board Members

Ms. Davies said that she believes that board members should be thanked yearly and that the library has provided gifts for all members and additional recognition for Ms. Segal and Ms. Manigault, as they are leaving.

Adjournment

The meeting was adjourned at 7:02pm.

Respectfully submitted,

Maya Hollinshead, Secretary

November 2016

Circulation			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	137,533	150,085	-8.36%
Bookmobile	9,960	8,997	10.70%
CRM	36,494	47,316	-22.87%
Dart	18,218	23,112	-21.18%
Dorchester Road	48,994	63,626	-23.00%
Edisto	3,979	5,253	-24.25%
Folly	7,117	8,430	-15.58%
James Island	76,545	82,238	-6.92%
John's Island	67,888	74,804	-9.25%
McClellanville	3,514	4,704	-25.30%
Mt. Pleasant	248,925	273,513	-8.99%
Otranto Road	68,952	79,826	-13.62%
Poe	9,700	7,505	29.25%
St. Andrews	171,004	171,180	-0.10%
St. Pauls	9,225	8,802	4.81%
Village	13,015	16,445	-20.86%
West Ashley	45,791	58,099	-21.18%
Total Downloads	255,243	240,486	6.14%
TOTALS	1,232,097	1,324,421	-6.97%

PC Use			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	24,035	27,568	-12.82%
Bookmobile	0	0	0.00%
CRM	12,092	13,077	-7.53%
Dart	8,044	8,511	-5.49%
Dorchester Road	11,963	13,071	-8.48%
Edisto	370	432	-14.35%
Folly	466	587	-20.61%
James Island	6,282	6,097	3.03%
John's Island	9,951	11,231	-11.40%
McClellanville	952	939	1.38%
Mt. Pleasant	11,135	13,180	-15.52%
Otranto Road	14,198	17,273	-17.80%
Poe	375	358	4.75%
St. Andrews	19,057	20,558	-7.30%
St. Pauls	1,264	1,263	0.08%
Village	1,218	1,418	-14.10%
West Ashley	4,482	5,508	-18.63%
<i>Wifi USE</i>	<i>90,138</i>	<i>101,716</i>	<i>-11.38%</i>
TOTALS	216,022	242,787	-11.02%

Reference			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	55,848	65,239	-14.39%
Bookmobile	1,073	411	161.07%
CRM	12,531	9,045	38.54%
Dart	6,924	6,831	1.36%
Dorchester Road	12,363	20,708	-40.30%
Edisto	341	179	90.50%
Folly	2,782	2,253	23.48%
James Island	10,931	9,905	10.36%
John's Island	19,970	21,630	-7.67%
McClellanville	2,163	2,788	-22.42%
Mt. Pleasant	28,540	30,492	-6.40%
Otranto Road	16,645	15,677	6.17%
Poe	637	359	77.44%
St. Andrews	49,538	32,107	54.29%
St. Pauls	3,178	687	362.59%
Village	1,083	722	50.00%
West Ashley	13,001	13,560	-4.12%
TOTALS	237,548	232,593	2.13%

User Visits			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	217,787	127,086	71.37%
Bookmobile	1,450	3,434	-57.78%
CRM	60,665	62,256	-2.56%
Dart	34,715	31,781	9.23%
Dorchester Road	46,187	55,572	-16.89%
Edisto	1,772	2,101	-15.66%
Folly	5,771	4,073	41.69%
James Island	43,287	47,691	-9.23%
John's Island	48,139	51,143	-5.87%
McClellanville	5,035	5,065	-0.59%
Mt. Pleasant	102,735	108,410	-5.23%
Otranto Road	56,772	64,333	-11.75%
Poe	5,272	3,921	34.46%
St. Andrews	88,085	101,724	-13.41%
St. Pauls	4,140	3,678	12.56%
Village	8,101	7,944	1.98%
West Ashley	37,899	45,624	-16.93%
TOTALS	767,812	725,836	5.78%

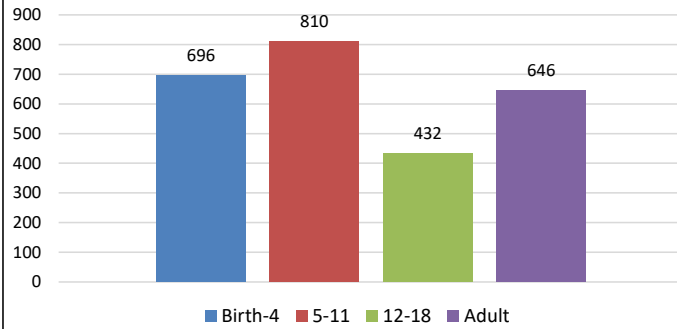
Out-of-County Registrations			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	26	36	-27.78%
Bookmobile	0	0	0.00%
CRM	7	3	133.33%
Dart	0	0	0.00%
Dorchester Road	27	26	3.85%
Edisto	3	0	300.00%
Folly	0	0	0.00%
James Island	1	2	-50.00%
John's Island	0	0	0.00%
McClellanville	0	0	0.00%
Mt. Pleasant	28	40	-30.00%
Otranto Road	43	22	95.45%
Poe	1	0	100.00%
St. Andrews	5	7	-28.57%
St. Pauls	0	0	0.00%
Village	1	1	0.00%
West Ashley	4	2	100.00%
TOTALS	146	139	5.04%

Registrations			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	4,209	4,538	-7.25%
Bookmobile	211	221	-4.52%
CRM	1,065	1,125	-5.33%
Dart	495	578	-14.36%
Dorchester Road	1,259	1,491	-15.56%
Edisto	75	70	7.14%
Folly	208	213	-2.35%
James Island	2,270	2,246	1.07%
John's Island	1,970	2,050	-3.90%
McClellanville	140	179	-21.79%
Mt. Pleasant	6,155	6,392	-3.71%
Otranto Road	1,667	1,531	8.88%
Poe	372	322	15.53%
St. Andrews	2,936	3,108	-5.53%
St. Pauls	239	250	-4.40%
Village	453	520	-12.88%
West Ashley	1,755	1,879	-6.60%
TOTALS	25,479	26,713	-4.62%

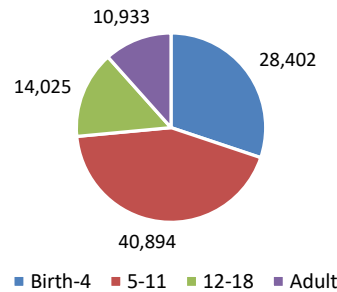
Programming

Main	Current	Previous	% change
	YTD	YTD	
# of Programs	559	637	-12.24%
Attendance	22,922	21,229	7.97%
Bookmobile			
# of Programs	5	10	-50.00%
Attendance	187	295	-36.61%
CRM			
# of Programs	111	86	29.07%
Attendance	2,828	2,848	-0.70%
Dart			
# of Programs	344	365	-5.75%
Attendance	7,593	8,014	-5.25%
Dorchester Road			
# of Programs	158	198	-20.20%
Attendance	6,972	4,677	49.07%
Edisto			
# of Programs	30	30	0.00%
Attendance	178	249	-28.51%
Folly			
# of Programs	55	63	-12.70%
Attendance	1,173	1,484	-20.96%
James Island			
# of Programs	110	119	-7.56%
Attendance	4,430	5,573	-20.51%
John's Island			
# of Programs	256	288	-11.11%
Attendance	8,605	6,061	41.97%
McClellanville			
# of Programs	34	31	9.68%
Attendance	1,037	2,003	-48.23%
Mt. Pleasant			
# of Programs	223	229	-2.62%
Attendance	10,055	10,116	-0.60%
Otranto Road			
# of Programs	96	196	-51.02%
Attendance	6,576	3,913	68.06%
Poe			
# of Programs	179	137	30.66%
Attendance	3,485	3,127	11.45%
St. Andrews/Hurd			
# of Programs	260	173	50.29%
Attendance	13,278	6,517	103.74%
St. Pauls			
# of Programs	33	7	371.43%
Attendance	1,007	39	2482.05%
Village			
# of Programs	32	32	0.00%
Attendance	422	607	-30.48%
West Ashley			
# of Programs	99	91	8.79%
Attendance	3,506	2,537	38.19%
TOTALS			
# of Programs	2,584	2,692	-4.01%
Attendance	94,254	79,289	18.87%

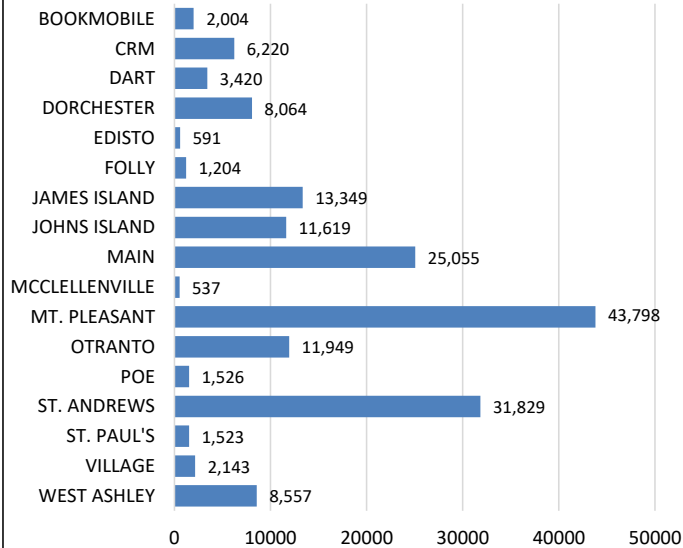
YTD Programs by Age



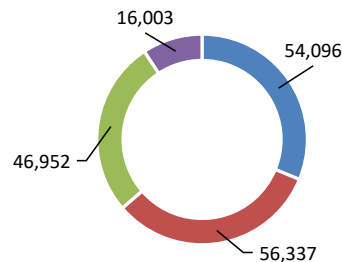
YTD Program Attendance



November Circulation by Branch



November Items Borrowed



*Adult includes both YA and Adult

■ Adult Print ■ Adult Non-Print ■ Juvenile Print ■ Juvenile Non-Print

December 2016

Circulation			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	161,870	175,422	-7.73%
Bookmobile	11,645	10,887	6.96%
CRM	43,644	55,581	-21.48%
Dart	21,453	27,035	-20.65%
Dorchester Road	50,867	74,155	-31.40%
Edisto	4,639	6,080	-23.70%
Folly	8,433	9,995	-15.63%
James Island	89,630	95,863	-6.50%
John's Island	79,190	87,285	-9.27%
McClellanville	4,004	5,333	-24.92%
Mt. Pleasant	290,861	319,068	-8.84%
Otranto Road	82,076	93,032	-11.78%
Poe	11,308	8,726	29.59%
St. Andrews	199,893	199,545	0.17%
St. Pauls	11,142	10,302	8.15%
Village	14,693	19,030	-22.79%
West Ashley	53,683	67,541	-20.52%
Total Downloads	304,709	286,837	6.23%
TOTALS	1,443,740	1,551,717	-6.96%

PC Use			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	28,294	32,439	-12.78%
Bookmobile	0	0	0.00%
CRM	14,590	15,484	-5.77%
Dart	9,613	10,046	-4.31%
Dorchester Road	12,253	15,321	-20.02%
Edisto	408	498	-18.07%
Folly	577	706	-18.27%
James Island	7,467	7,164	4.23%
John's Island	11,608	13,444	-13.66%
McClellanville	1,098	1,072	2.43%
Mt. Pleasant	13,138	15,366	-14.50%
Otranto Road	16,928	20,401	-17.02%
Poe	434	410	5.85%
St. Andrews	22,336	23,951	-6.74%
St. Pauls	1,474	1,486	-0.81%
Village	1,385	1,666	-16.87%
West Ashley	5,506	6,578	-16.30%
WiFi USE	107,578	121,099	-11.17%
TOTALS	254,687	287,131	-11.30%

Reference			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	67,075	77,272	-13.20%
Bookmobile	1,274	471	170.49%
CRM	14,927	10,904	36.89%
Dart	8,265	7,990	3.44%
Dorchester Road	12,733	23,231	-45.19%
Edisto	385	275	40.00%
Folly	3,453	2,592	33.22%
James Island	12,695	11,867	6.98%
John's Island	23,680	25,600	-7.50%
McClellanville	2,526	3,174	-20.42%
Mt. Pleasant	32,509	35,416	-8.21%
Otranto Road	19,387	18,500	4.79%
Poe	740	489	51.33%
St. Andrews	56,764	38,986	45.60%
St. Pauls	3,749	880	326.02%
Village	1,209	849	42.40%
West Ashley	15,376	15,284	0.60%
TOTALS	276,747	273,780	1.08%

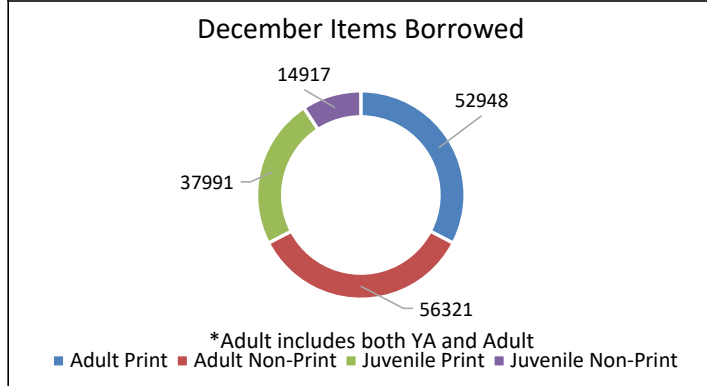
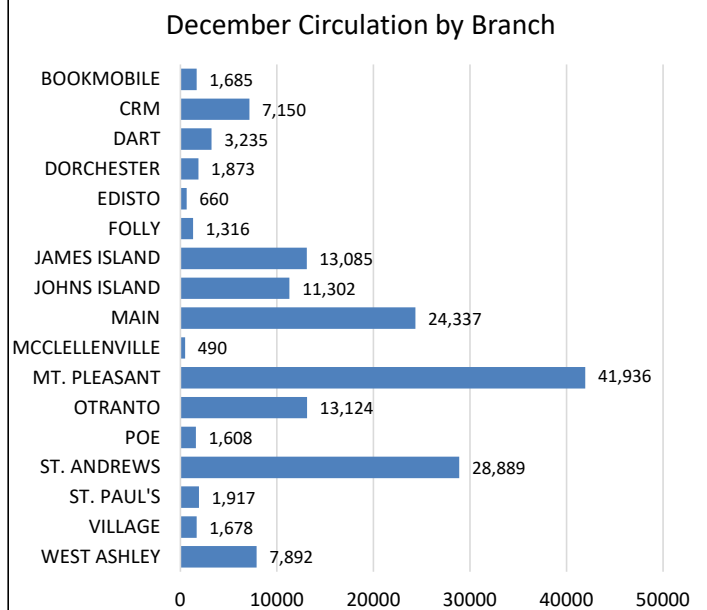
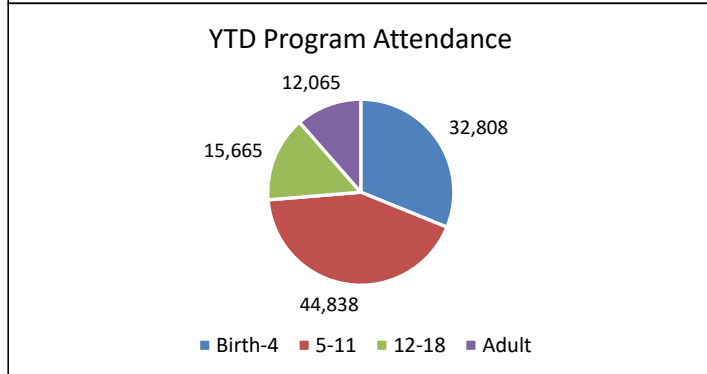
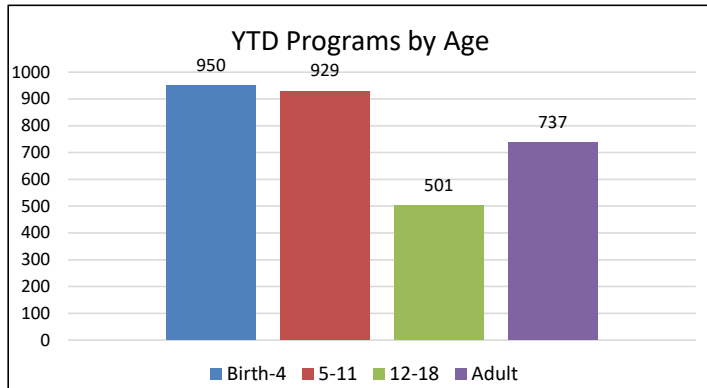
User Visits			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	239,653	147,111	62.91%
Bookmobile	1,838	4,003	-54.08%
CRM	74,781	75,153	-0.49%
Dart	39,761	37,352	6.45%
Dorchester Road	48,528	63,629	-23.73%
Edisto	2,009	2,412	-16.71%
Folly	6,893	4,861	41.80%
James Island	51,035	55,621	-8.25%
John's Island	56,107	59,907	-6.34%
McClellanville	5,995	5,954	0.69%
Mt. Pleasant	120,826	126,063	-4.15%
Otranto Road	67,680	76,007	-10.96%
Poe	5,974	4,630	29.03%
St. Andrews	106,670	118,234	-9.78%
St. Pauls	4,900	4,251	15.27%
Village	9,415	9,180	2.56%
West Ashley	45,121	52,878	-14.67%
TOTALS	887,186	847,246	4.71%

Out-of-County Registrations			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	31	38	-18.42%
Bookmobile	0	0	0.00%
CRM	8	3	166.67%
Dart	0	0	0.00%
Dorchester Road	29	28	3.57%
Edisto	4	0	400.00%
Folly	0	0	0.00%
James Island	1	2	-50.00%
John's Island	0	0	0.00%
McClellanville	0	0	0.00%
Mt. Pleasant	30	44	-31.82%
Otranto Road	49	29	68.97%
Poe	1	0	100.00%
St. Andrews	5	8	-37.50%
St. Pauls	0	0	0.00%
Village	1	2	-50.00%
West Ashley	5	3	66.67%
TOTALS	164	157	4.46%

Registrations			
	Current	Previous	
	YTD Total	YTD Total	% change
Main	4,877	5,200	-6.21%
Bookmobile	237	251	-5.58%
CRM	1,197	1,275	-6.12%
Dart	565	646	-12.54%
Dorchester Road	1,376	1,652	-16.71%
Edisto	80	75	6.67%
Folly	243	264	-7.95%
James Island	2,586	2,537	1.93%
John's Island	2,250	2,304	-2.34%
McClellanville	144	190	-24.21%
Mt. Pleasant	7,012	7,241	-3.16%
Otranto Road	1,903	1,794	6.08%
Poe	441	384	14.84%
St. Andrews	3,324	3,489	-4.73%
St. Pauls	266	273	-2.56%
Village	509	581	-12.39%
West Ashley	2,011	2,146	-6.29%
TOTALS	29,021	30,302	-4.23%

Programming

	Current YTD	Previous YTD	% change
Main			
# of Programs	654	719	-9.04%
Attendance	25,621	23,295	9.98%
Bookmobile			
# of Programs	5	12	-58.33%
Attendance	187	508	-63.19%
CRM			
# of Programs	135	103	31.07%
Attendance	3,084	3,129	-1.44%
Dart			
# of Programs	398	426	-6.57%
Attendance	8,304	9,221	-9.94%
Dorchester Road			
# of Programs	158	224	-29.46%
Attendance	6,972	5,110	36.44%
Edisto			
# of Programs	35	34	2.94%
Attendance	195	265	-26.42%
Folly			
# of Programs	72	71	1.41%
Attendance	1,487	1,834	-18.92%
James Island			
# of Programs	124	138	-10.14%
Attendance	5,039	6,141	-17.94%
John's Island			
# of Programs	314	335	-6.27%
Attendance	10,257	6,828	50.22%
McClellanville			
# of Programs	39	34	14.71%
Attendance	1,108	2,025	-45.28%
Mt. Pleasant			
# of Programs	247	264	-6.44%
Attendance	11,107	11,123	-0.14%
Otranto Road			
# of Programs	234	235	-0.43%
Attendance	7,462	4,512	65.38%
Poe			
# of Programs	213	164	29.88%
Attendance	4,086	3,480	17.41%
St. Andrews/Hurd			
# of Programs	295	194	52.06%
Attendance	14,646	7,484	95.70%
St. Pauls			
# of Programs	39	7	457.14%
Attendance	1,072	39	2648.72%
Village			
# of Programs	36	36	0.00%
Attendance	474	616	-23.05%
West Ashley			
# of Programs	119	98	21.43%
Attendance	4,275	2,576	65.95%
TOTALS			
# of Programs	3,117	3,094	0.74%
Attendance	###	88,186	19.49%





SERVICE EFFECTIVENESS MEASURES FY2017

<i>Through October 2016</i>	Main	CRM	Dart	DOR	Edisto	Folly	James	Johns	MCC	MTP	Otranto	Poe	STA	St. Pauls	Village	WA	System
Total Circulation/Visit	0.59	0.68	0.54	1.05	2.31	1.18	1.80	1.42	0.73	2.41	1.21	1.75	1.89	2.23	1.62	1.20	1.59
Circulation/FTE	2,866	4,745	2,751	3,519	2,455	4,285	8,283	3,751	1,826	11,556	3,800	3,108	7,841	3,851	3,775	4,965	6,522
FTE Cost/Circulation	5.14	3.00	5.04	4.16	4.36	2.49	1.52	3.83	7.02	1.21	3.75	3.71	1.67	3.03	3.82	2.67	2.14
Cost/Circulation	7.94	3.83	6.18	4.97	4.93	2.77	1.86	4.67	7.98	1.47	4.37	4.68	1.94	3.45	4.18	3.06	2.75
FTEs	39.25	6.38	5.38	11.63	1.38	1.38	7.63	15.00	1.63	17.75	15.00	2.63	17.75	2.00	2.88	7.50	155.17
FY17 Personnel Expenditures	\$ 578,149	\$ 90,751	\$ 74,573	\$ 170,424	\$ 14,755	\$ 14,731	\$ 96,344	\$ 215,637	\$ 20,905	\$ 247,460	\$ 213,915	\$ 30,294	\$ 231,934	\$ 23,313	\$ 41,480	\$ 99,362	\$ 2,164,026
FY17 Branch Expenditures	\$ 893,287	\$ 116,030	\$ 91,427	\$ 203,374	\$ 16,714	\$ 16,367	\$ 117,319	\$ 262,853	\$ 23,751	\$ 301,180	\$ 249,106	\$ 38,218	\$ 270,616	\$ 26,596	\$ 45,406	\$ 114,010	\$ 2,786,253

YEAR-END FISCAL DATA

	FY2017	FY2016	%
Interlibrary Loans		4,997	
Reference Questions		579,734	
Summer Reading Participants		8193	
User Visits		1,711,360	
County Population (est. 2013)		372,803	
Total Circulation		3,068,536	
Circulation per Capita		8.23	



SERVICE EFFECTIVENESS MEASURES FY2017

<i>Through November 2016</i>	Main	CRM	Dart	DOR	Edisto	Folly	James	Johns	MCC	MTP	Otranto	Poe	STA	St. Pauls	Village	WA	System
Total Circulation/Visit	0.63	0.60	0.52	1.06	2.25	1.23	1.77	1.41	0.70	2.42	1.21	1.84	1.94	2.23	1.61	1.21	1.60
Circulation/FTE	3,596	6,783	4,159	4,213	2,883	5,157	10,032	4,526	2,156	14,024	4,925	3,688	9,634	4,613	4,519	6,105	8,150
FTE Cost/Circulation	5.31	3.21	5.57	4.32	4.70	2.60	1.59	4.00	7.53	1.26	3.94	3.89	1.72	3.19	4.03	2.73	2.22
Cost/Circulation	8.19	4.04	6.70	5.14	5.33	2.89	1.92	4.85	8.54	1.52	4.55	4.93	1.99	3.62	4.41	3.13	2.85
FTEs	38.25	5.38	4.38	11.63	1.38	1.38	7.63	15.00	1.63	17.75	14.00	2.63	17.75	2.00	2.88	7.50	151.17
FY17 Personnel Expenditures	\$ 730,470	\$ 117,134	\$ 101,483	\$ 211,478	\$ 18,692	\$ 18,495	\$ 121,899	\$ 271,513	\$ 26,468	\$ 313,268	\$ 271,419	\$ 37,734	\$ 293,554	\$ 29,461	\$ 52,470	\$ 124,899	\$ 2,740,439
FY17 Branch Expenditures	\$1,126,821	\$ 147,382	\$ 121,978	\$ 251,740	\$ 21,215	\$ 20,567	\$ 146,964	\$ 329,127	\$ 30,023	\$ 377,442	\$ 313,581	\$ 47,861	\$ 340,524	\$ 33,368	\$ 57,359	\$ 143,227	\$ 3,509,179

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